



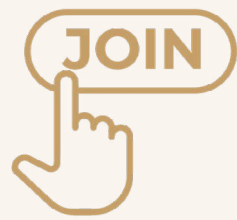
**BEARS**  
GROUP

# PREMIER REWARDS

ONE PROGRAM, MORE VENUES, MORE REWARDS.

Premier Rewards is our exclusive loyalty program for members. Every time you use your membership card you will be rewarded with a range of benefits, including discounts, promotions, rewards and more.

## HOW PREMIER REWARDS WORKS



### Join

Become a member to automatically enter the Premier Rewards Program. You may opt out at any time.



### Save

Present your membership card to enjoy member's pricing on food and beverage throughout our clubs.



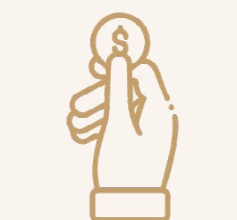
### Earn

Use your membership card while playing gaming machines or when making a purchase to earn Premier Rewards Points & Tier Credits.



### Level Up

Progress towards the next tier level by accumulating Tier Credits when using your membership card at our clubs.



### Redeem

Use your Premier Rewards points to enjoy all your favourite things – food, beverages or cash\*.



### Download your Digital Membership Card

- *Check your Rewards Points and Tier*
- *Exclusive Offers & What's On*
- *Daily Rewards Game*

## PREMIER REWARDS POINTS

Premier Rewards Points are earned when using your membership card whilst playing the gaming machines or purchasing food and beverage throughout the club. It's that easy to start earning points to redeem for cash\*.

- *Premier Rewards Points expire every 12 months from the time it was accrued.*
- *One Premier Rewards Point per \$1 spend on food and beverage*
- *One Premier Rewards Point per \$10 play on the gaming machines*

## REDEEM YOUR POINTS

To redeem Premier Rewards Points for cash, see staff in the gaming lounge or print a cash\* voucher through the rewards kiosk.\*

\*Eligible Tiers apply.

Rewards Points	Cash Amount
500 Points	\$5 Cash
1,000 Points	\$10 Cash
5,000 Points	\$50 Cash

#### GAMBLE RESPONSIBLY

The Bears Group actively promotes the Responsible Service of Gaming. Confidential help, support and advice is available via the Gambling Help Hotline. If you would like support, visit Gambling Help Online or phone Gambling Helpline on 1800 858 858 or Lifeline on 13 11 14.

The Premier Rewards program information is not intended for minors or persons excluded from gambling at our venues.

#### PRIVACY STATEMENT

The Bears Group is committed to the privacy of our members. While the information collected from Premier Rewards is essential in allowing us to provide superior products and services, we value our member's trust.

The Bears Group ensures all activities related to the Premier Rewards program shall remain strictly confidential. The Bears Group will take all reasonable steps to protect member's personal information from misuse, loss, and unauthorised access.

#### TERMS & CONDITIONS APPLY

Terms and conditions apply to all components of the Premier Rewards program. A full list of terms & conditions is available from reception.

## TIER CREDITS

Each time you use your card, you will earn Tier Credits to help you progress to the next tier level.

Tier	Tier Credits Required
Bronze:	entry level
Silver:	300
Gold:	1,000
Emerald:	2,500
Ruby:	5,000
Diamond:	10,000
Diamond Plus:	25,000

## FREQUENTLY ASKED QUESTIONS

### How long do premier rewards points last for?

Premier Rewards Points are valid for 12 months from the date they are earned. When you use your points, the oldest points are redeemed first.

### Do tier credits expire?

Tier Credits are valid for the period in which they are earned and will expire at the end of that specific period, as listed below.




### How do I move up a tier?

Once you reach the required Tier Credits balance, you will automatically move up to the next tier level and start enjoying the new benefits straight away!

### Can I move down a tier?

You're guaranteed to stay in your tier level until the next review date. Reviews are conducted on 1 March, 1 June, 1 September, 1 December each year.

## BENEFITS

	 BRONZE	 SILVER	 GOLD	 EMERALD	 RUBY	 DIAMOND	 DIAMOND+
Earn Points on Food & Beverage Purchases	✓	✓	✓	✓	✓	✓	✓
Earn Points with Gaming Play	✓	✓	✓	✓	✓	✓	✓
Food and Beverage Discounts	✓	✓	✓	✓	✓	✓	✓
Happy Hour + Exclusive Beverage Specials	✓	✓	✓	✓	✓	✓	✓
Monthly Member Exclusive Meal Specials	✓	✓	✓	✓	✓	✓	✓
Food and Beverage Pay-By-Points Discount		5%	10%	20%	30%	40%	50%
Cash Out Premier Points			✓	✓	✓	✓	✓
Function Room Discount			✓	✓	✓	✓	✓
Daily Visitation Game on Members Kiosk	✓	✓	✓	✓	✓	✓	✓
App Promotional Games	✓	✓	✓	✓	✓	✓	✓
Random Member Kiosk Prizes Sent Via SMS	✓	✓	✓	✓	✓	✓	✓
Premier Points Gaming Multiplier			1.25	1.5	2	3	4
Entry into Member Promotions	✓	✓	✓	✓	✓	✓	✓
Entry into VIP Promotions				✓	✓	✓	✓
Special Event Invites					✓	✓	✓
VIP Game Day Tickets at UAA Park						✓	✓
Free Soft Drink, Tea, and Coffee in the Gaming Room	✓	✓	✓	✓	✓	✓	✓
Free Gaming Room Snacks from the Cashier	✓	✓	✓	✓	✓	✓	✓
Birthday Rewards	\$10	\$20	\$40	\$50	\$100	\$150	\$200
Complimentary Raffle Tickets with any Purchase			✓	✓	✓	✓	✓
Maximum One Tier Drop on Review Days					✓	✓	✓
Free Gaming Room Snack						✓	✓